

FORM PTO-1449 (REV. 6-89)		U.S. DEPARTMENT OF COMMERCE Patent and Trademark Office		Attorney's Docket No. 21892-03950US		Serial No. 09/46278	
INFORMATION DISCLOSURE CITATION (Use several sheets if necessary)				Applicant Bradley Sean Templeton		Filing Date 10/14/99	
				Group Art Unit Not Yet Assigned		NOV 16 1999 2163 GROUP 2700	
U.S. PATENT DOCUMENTS							
Examiner Initials	Document Number	Date	Name	Class	Subclass	Filing Date if Appropriate	
lwd	A 4 3 1 3 0 3 5	01/26/82	Jordan et al.	179	18	01/18/80	
lwd	B 5 2 6 3 0 8 4	11/16/93	Chaput et al.	379	215	07/22/91	
lwd	C 5 5 9 6 6 3 4	01/21/97	Fernandez et al.	379	201	12/13/94	
lwd	D 5 6 5 2 7 8 9	07/29/97	Miner et al.	379	201	09/30/94	
lwd	E 5 6 6 1 7 8 8	08/26/97	Chin	379	142	01/24/96	
lwd	F 5 7 2 4 4 1 2	03/03/98	Srinivasan	379	93.23	10/07/96	
lwd	G 5 7 5 8 0 7 9	05/26/98	Ludwig et al.	395	200.34	07/07/96	
lwd	H 5 7 6 4 6 3 9	06/09/98	Staples et al.	370	401	11/15/95	
lwd	I 5 7 6 8 3 5 9	06/16/98	DiPierro, Jr. et al.	379	209	11/17/94	
lwd	J 5 7 6 8 5 1 3	06/16/98	Kuthyar et al.	395	200.34	06/27/96	
lwd	K 5 7 8 4 4 3 8	07/21/98	Martinez	379	89	04/09/97	
OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)							
lwd	L	John Silling, entitled "CTI, Piece by Piece," <u>Byte Magazine</u> , February 1987, pp. 85-90.					
lwd	M	Michael Nadeau, entitled "Tools for Telephony Apps," <u>Byte Magazine</u> , February 1997, six-page document.					
lwd	N	S.Foo, C.K. Yeo, S.C. Hui, "A telephone adapter for Internet telephony systems," <u>Microprocessors and Microsystems</u> 21 (1997), pp. 213-221.					
lwd	O	"Tools of the well-equipped telecommuter - OfficeLink by Teltone," Copyright © 1997, Teltone Corporation, two-page document.					
lwd	P	Russell Kahan, entitled "Teleconnect's Call Center Goes Online: Phase II," <u>Teleconnect</u> , August 1997, pp. 28 and 29.					
lwd	Q	Unknown author, "Webley Systems' Virtual Secretary," <u>Teleconnect</u> November 1997, p. 20.					
lwd	R	Teleco's Perfect Voice Office in <u>Teleconnect</u> , September 1997, pp. 105, 106 and 108.					
lwd	S	Lyle Deixler, entitled "Automated Attendants - These Robots Receptionists Can Really Ring Your Chimes," <u>Teleconnect</u> , May 1997, 14-page document.					
lwd	T	Elaine Rowland, entitled "Unify and Simplify, PC-Access to your Voicemail: In the Office, On the Road," <u>Teleconnect</u> , September 1998, six-page document.					
lwd	U	Unknown author, "Callback Products, Platforms and Services," <u>Teleconnect</u> , September 1997, pp. 120-127.					
EXAMINER <i>Bern Van Doren</i>				DATE CONSIDERED 1/24/02			
EXAMINER: Initial if references considered, whether or not citation is in conformance with MPEP § 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.							

FORM PTO-1449 (REV. 6-89)		U.S. DEPARTMENT OF COMMERCE Patent and Trademark Office		Attorney's Docket No. 21892-03950US		Serial No. 09/416,278	
INFORMATION DISCLOSURE CITATION (Use several sheets if necessary)				Applicant Bradley Sean Templeton			
				Filing Date 10/14/99		Group Art Unit 2163 Not Yet Assigned	

U.S. PATENT DOCUMENTS									
Examining Initial	Document Number	Date	Name	Class	Subclass	Filing Date If Appropriate			
W	5 8 0 9 1 2 8	09/15/98	McMullin	370	352	11/01/96			

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					Yes	No	

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X		Unknown author, "Apex' Omnivox 3.0.1 For NT. A Grown-UP GUI With Multipoint," <u>Teleconnect</u> , July 1997, two-page document.
Y		"Instant Messaging Growing Into Workplace Staple," by NewsEdge Corp, <u>Dallas Morning News</u> , via First! by NewsEdge Corp., October 7, 1999, pp. 1-4.
Z		A Stephen Lankton, entitled "Go Inside - ICQ: Reaches Out and Touches Someone!," Copyright © 1997 Go Inside, http://goinside.com/97/1/icq.html , six-page document.
AA		Author unknown, "ICQ Inc. - (I SEEK YOU) - What is it? - What is ICQ?," Copyright © 1998 ICQ, Inc., http://www.icq.com/products/whatisicq.html , three-page document.
BB		Dr. Markus E. Lautenbacher and Umesh Bhavsar, entitled "Intelligent Internet: Value-Added Services by Interworking Between Network Technologies," XVI World Telecom Congress Proceedings, Interactive Session 4 - Networks and Services, pp. 45 - 51.
CC		"Switching & Transmission, Global connections, September 7, 1998 - Summa Four Anchors E-Commerce Solution," Briefly, Switching & Transmission, Copyright © 1998 Primedia Intertec, http://www.internettelephony.com/archive/9.7.98/Stnews.htm , two-page document.
DD		Summer Intern: Software Engineer, May 5, 1998 TimeShift <i>considered</i> http://mictlan.cfsu.edu/~csc/ebb/124.09.00.24.html , one-page document. <i>wa</i>
EE		Russell Kahan, entitled "MITEL'S SOHO PHONE - A Phone With A PC Assistant For The Work-At-Home Crowd," <u>Teleconnect</u> October 1997, one-page document.

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U.S. DEPARTMENT OF COMMERCE

Patent and Trademark Office

Attorney's Docket No.

21892-03950 (Case 3950US)

Serial No.

09/416.278

INFORMATION DISCLOSURE CITATION

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Applicant

Bradley S. Templeton

Filing Date

October 14, 1999

Group Art Unit

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bud	A	5	5	5	9	8	7	6	9/24/96	Alperovich	379	205		

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TC 2700 MAIL ROOM

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[illegible]

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<i>ovd</i>	F		"Voice Synthesis for Conference Calling by Interface to Variable Distribution List", IBM Technical Disclosure Bulletin, US, IBM Corp. New York, Vol. 37, No. 1, January 1994, page 285
<i>ovd</i>	G		Patent Abstract of Japan, Publication No. 04104554, "Method and Device for Call Back of Private Branch Exchange", April 7, 1992
<i>ovd</i>	H		Patent Abstract of Japan, Publication No. 60150373, "Priority Callback System", August 8, 1985

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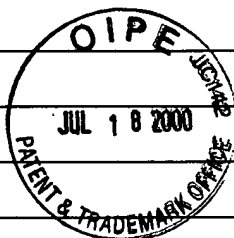
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U.S. PATENT DOCUMENTS

Examiner Initial	Document Number	Date	Name	Class	Subclass	Filing Date if Appropriate



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Document Number	Date	Country	Class	Subclass	Translation	
					Yes	No
bwd A 0 557 777 A1	2/28/92	European	H04M	3/48	Yes	

OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)

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Attorney's Docket No.
3950Serial No.
09/416,278

Applicant

Bradley S. TempletonFiling Date
October 14, 1999Group Art Unit
2163**U.S. PATENT DOCUMENTS**

Examiner Initial		Document Number							Date	Name	Class	Subclass	Filing Date If Appropriate
<i>bvd</i>		5	6	2	1	7	8	9	4/15/97	McCalmont et al.	379	265.01	9/1/93
<i>bvd</i>		5	6	4	6	9	8	8	7/8/97	Hikawa	379	266.01	10/17/96

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		Document Number	Date	Country	Class	Subclass	Translation	
							Yes	No

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